

## **AFFINITY 'SPRING INTO SUMMER' RIELLO NXHM AIR SOURCE HEAT PUMP PROMOTION 2024:**

To reward our valued customers Vokèra Ltd is pleased to announce the launch of our latest Affinity Member Promotion - a single stand-alone incentive scheme for a limited period only, whereby customers can **earn double-points on qualifying Riello Air source Heat Pumps when purchased, installed, and registered on and between 1<sup>st</sup> May 2024 – 31<sup>st</sup> August 2024 only** (the "Promotional Period") in accordance with the below terms.

### **SPECIFIC TERMS AND CONDITIONS**

These terms and conditions are specific to the **Affinity 'Spring into Summer' Promotion** and are written in-conjunction with the standard terms and conditions which apply for the Vokèra Affinity support & reward programme.

#### **1. THE PROMOTER**

Vokèra Ltd, Borderlake House, Unit 7 Riverside Industrial Estate, London Colney, Hertfordshire, AL2 1HG United Kingdom (the "Promoter").

#### **2. PARTICIPANTS**

2.1 The promotion is only open to installers who are: resident in, and who are registered to install within the United Kingdom; and are registered members of the Vokèra Affinity support & reward programme at [www.vokeraaffinity.co.uk](http://www.vokeraaffinity.co.uk).

2.2 Products which receive any discount or special offer from Vokèra Ltd are not eligible within this promotion.

#### **3. QUALIFYING PRODUCTS & QUALIFICATION**

3.1 To qualify for the rewards within this promotion:

- You must be a registered member of Vokèra Affinity
- You must make your **FIRST REGISTERED INSTALLATION OF A RIELLO NXHM AIR SOURCE HEAT PUMP ON AND BETWEEN 1<sup>ST</sup> MAY 2024 & 31<sup>ST</sup> AUGUST 2024** in the United Kingdom within the Promotional Period and must be registered within 30 days of the installation date (together the "Qualifying Products").

3.2 **ANY MEMBER WHO HAS REGISTERED A RIELLO NXHM AIR SOURCE HEAT PUMP INSTALLATION WITHIN AFFINITY PRIOR TO 1<sup>ST</sup> MAY 2024 WILL NOT BE ELIGIBLE FOR ANY ENHANCED REWARDS WITHIN THIS PROMOTION**

3.3 Purchases of the Qualifying Products which are subsequently returned, at any time and for any reason do not qualify.

#### **4. THE PROMOTION REWARDS**

4.1 The member will be awarded **DOUBLE AFFINITY POINTS** for each of the **FIRST FIVE REGISTERED INSTALLATIONS OF A RIELLO NXHM AIR SOURCE HEAT PUMP only, UP TO A MAXIMUM OF 5000 AFFINITY POINTS (CURRENTLY WORTH £500)** in accordance with these terms.

4.2 Each subsequent registered installation will be awarded with 500 standard Affinity points only.

4.3 The member can then choose to redeem their Affinity points against a wide range of vouchers, which include popular travel and high street brands.

4.4 This is an Affinity points promotion only - there is no cash alternative available.

4.5 In order to benefit from this promotion, you agree to be bound by these terms and conditions.

## **5. AFFINITY POINTS**

Each purchase of a Qualifying Product will continue to eligible product qualifies for standard Affinity points (please refer to the standard Vokèra Affinity Terms and Conditions).

## **6. GENERAL**

6.1 If a participant claiming a reward is an employee (or subcontractor) of a company, it is assumed that they have participated in this promotion and received rewards with the full knowledge and consent of their employers.

6.2 Recipients of rewards are personally responsible for any tax liability they may incur as a result of accepting a reward or rewards.

6.3 Participation in this promotion is deemed to be in acceptance of these terms and conditions.

6.4 Further copies of these terms and conditions can be obtained by writing to: AFFINITY 'SPRING INTO SUMMER' 2024 PROMOTION RULES, Vokèra Ltd, Borderlake House, Unit 7 Riverside Industrial Estate, London Colney, Hertfordshire, AL2 1HG, United Kingdom.

6.5 The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the terms and conditions of this Promotion.

6.6 The Promoter shall not be liable for any interruption to this promotion whether due to force majeure or other factors beyond the Promoter's control.

6.7 The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid claim(s) including, without limitation, to require further verification as to the identity, and other relevant details of an entrant or claimant and/or the verification as to their qualifying purchase.

6.8 This promotional offer cannot be used in conjunction with any other similar Vokèra promotion(s).

6.9 The Promoter reserves the right to amend the promotion in whole or part or withdraw the promotion without prior notice or compensation.

6.10 These terms and conditions are governed by English law and come under the exclusive jurisdiction of the English courts.